



Accessibility Feedback Form

Forward House is committed to providing accessible customer Service. We welcome your feedback to us to improve our services and your experiences.

Date and Time of Visit?	
What was the purpose of your visit?	
Was the service provided to you in an accessible manner or format upon your request?	
Did you encounter any barriers or difficulties accessing service?	
Did we respond to your customer service needs?	
Do you wish to be contacted regarding your customer service experience?	

Please provide details regarding your customer service experience:

How would you like to be contacted? Please provide details below:

This form can be mailed, emailed, or hand delivered: 111 Waterloo St. Suite 402 London, Ontario <u>mgowing@forwardhouseoflondon.com</u> Call us: 519-455-0020

Personal information contained in this form is collected according to Ontario Regulation 429/07, the Accessibility Standards for Customer Service, and will be used to respond to your comments or request.